



FAQs

Event location

Sandown Sports, More Lane, Esher, Surrey, KT10 8AN

Date and time

Saturday 2nd December from 11am

How old do I need to be?

A minimum age limit applies of 8 years, as well as a minimum height of 1.3 metres

Is there a maximum weight?

A maximum weight limit of 120kg applies, which is just under 19 stone

Do children need to be accompanied by an adult?

Children 8-9 years = 1 Adult to 1 Child. Adult must be on the course.

Children 10-12 years = 1 Adult to 4 Children. Adults are recommended to be on the course but can supervise from the ground.

Children 13-15 years = 1 Adult to 8 Children. An adult must be present either on the course or supervise from the ground.

16 years and over can go on the course on their own, but can't supervise others, for that you need to be 18 year old and over.

What should I wear?

Your Santa suit, which is included in your registration fee! Underneath, dress for the weather in something you don't mind possibly getting dirty, keep in mind that you will be active. No sandals or slip on shoes will be permitted so ensure you're in appropriate footwear such as trainers.

Is there food and drink facilities?

Yes! With lots of variety too! Hot food, sandwiches, snacks, fruit and ice creams are available. There is a fully stocked bar on site with barista style coffees, slush puppies or even protein shakes available.

When do I need to arrive?

We recommend arriving 30 mins prior to your allocated wave time.

Where can I leave my belongings?

There are limited personal belongings lockers within the welcome hut so we recommend bringing as little as possible.

Are there toilets?

Yes, they are located within the main sports club. Disabled toilets will be situated outside the obstacle course.



Can I bring and use a camera?

Cameras are permissible but must be on a lanyard with nothing unsecured. Wearable technology cameras will be available to hire also.

Can spectators watch?

Spectators will be able to watch from either the clubs viewing terrace or from the various walkway stop points underneath the course.

Can I smoke?

A no smoking policy is held throughout the premises.

Does the course have a time limit?

There is no time limit that you have to complete the course in, but we advise on average it would take 45-90 mins per course depending on how busy the session is.

Is there an instructor with you?

An instructor will administer a full safety briefing and also ensure you're completely attached to the course before you set off. Instructors are then positioned around the course from the ground.

What is the safety system?

A safe roller system is used. The instructors help you into a full body harness and provide you with a safe roller system that attaches you and your harness to the safety wire. This cannot be detached until the end of the course. There is no need to clip in or out, the roller simply follows you on the wire around the course

Is there parking onsite available?

Ample parking is available.

How much do I need to fundraise?

Your fundraising helps us to make every moment count for babies, children and young people with life-limiting conditions, and their families. We hope to raise £12,000 from this exhilarating event and, in order to do this, we hope that each of you will commit to raising a minimum of £100.

Shooting Star Chase contact details

If you have any questions or any problems in the lead up to the event, please contact the Challenge Events Team on events@shootingstarchase.org.uk or 01932 823100. Before the event you will also be provided with an emergency contact number for the Challenge Events Team on the day of the event.